

Customer Information

First Name	M.I.	Last Name	Date of Birth <i>ddmmyy</i>	
Address		City	Province	Postal Code
Phone Number	Gender <input type="checkbox"/> Male <input type="checkbox"/> Female		Email	
Signature				

Representative Information

First Name	M.I.	Last Name	Representative ID#
Phone Number		Signature	
Funeral Home Name <i>if known</i>			

Payment Due in Full

Amount Due \$

The cost for this service includes any taxes as may be applicable, for example, GST, HST, QST and PST.

 Bank Withdrawal

Please submit this document to info@gettingyouraffairsinorder.ca and we will assist with secure payment processing and completing the purchase.

 Cheque *Attach cheque payable to TruStage Life of Canada*
Membership in Journey Home includes the following assistance:

In the event of the death of a Member that occurs more than 100 km away from their legal residence or in another country, which is not their country of residence at the time of their death, Journey Home will provide assistance to provide the minimum services necessary to return their remains to the community in which their legal residence is located, (including when necessary) make direct payment to: locate and engage a local, licensed funeral home, mortuary or direct disposition facility to transport the body from the location where the death occurred to the funeral home, mortuary or direct disposition facility in the community in which their legal residence is located. When available and when desired, direct cremation services may be provided to facilitate repatriation. When full body repatriation is requested and possible, service providers will make direct payment to: locate and engage a local, licensed funeral home, mortuary or direct disposition facility to transport the body from the location where the death occurred, prepare the body for transport (including obtain consular services where necessary); obtain a death certificate, as legally required for repatriation, purchase the minimally required transportation containers or air tray for transport; arrange for and pay for transportation of the remains (including Airlines). Benefit includes transportation for one companion traveling home with the mortal remains.

In case of a death, please call toll-free 1-855-460-0943 or 1-416-467-2698 (call collect). MacKinnon & Bowes associates are available 24/7. For all other inquiries, please contact your Representative.

This program is made available through 2635042 Ontario Inc. Repatriation services are provided by MacKinnon & Bowes Ltd. (M&B)

M&B arranges global services, except as prevented or delayed by any act of God, war or civil insurrection, civil strike, lock-out, or other labour disturbance, act of governmental authority, weather or flight conditions, or like cause or event beyond reasonable control of M&B. All services must be arranged by M&B with direct payment and no claims for reimbursement will be accepted. M&B reserves the right to select and engage third party providers for services.

Legal residence is defined as the place of residence for six months plus one day in the twelve months immediately preceding the date of death. A nursing home or extended care facility will be deemed the legal residence if the Member's stay there lasted six months plus one day or more. Legal residence may require verification. If purchase occurs while the Member is away from their legal residence, the Member will become eligible for assistance for subsequent travel upon the Member's return to the legal residence.

If death occurs prior to purchase being paid in full, any outstanding balance will become due and payable upon provision of repatriation services. Journey Home reserves the right to add, delete or modify any of the non-repatriation services or benefits at any time. Membership maybe cancelled within 30 days of purchase for a full refund.

We are committed to safeguarding the privacy of our customer's information in accordance with privacy laws and good business practices. We may collect, use, and share personal information provided by you to us, and obtained with your consent, or as required or permitted by law. Personal information includes your name, contact information, customer file, and product preferences. We may use the information to serve you as a customer and inform you of other products and services from us or selected third parties. We may process and store your information in a foreign country, which may be subject to the laws of that country. You may obtain a copy of our Privacy Policy by calling us or by visiting TruStage.ca. If you have any questions or concerns regarding our Privacy Policy or your options for refusing or withdrawing this consent, including your option not to be contacted about offers or products or services, you may call us at 1-888-977-3752.